

Mainpac Pty Ltd Product Release Notes



To request an upgrade, please follow the link http://www.mainpac.com.au/support_upgrade.html
For all enquiries within Australia call 1300 MAINPAC. International enquiries call +61 8 8431 9818

Product **Mainpac**
Version **Mainpac 3.5.0**
Release Date **29/03/2010**

If you have any issues or problems with this release, contact the Mainpac Help Desk on 1300 MAINPAC (Australia), +61 8 8431 9818 (Int.) or email Help@Mainpac.com.au.
All issues below have been addressed and tested in line with Mainpac Pty Ltd's usual development and quality processes.

Administration

The configuration option "Allow Duplicate Resources on Work Order" has been renamed as "Allow Duplicate Resources on Work Order Steps". The change has been made to more accurately reflect functionality, as this option applies to duplicate resources on individual work order steps rather than for the work order as a whole.

Financial Assets

All banner details for Financial Assets are now visible (previously the operational view was not visible for some screen resolution settings).

General

Screen Manager settings for Disabled fields now apply to the individually-selected status rather than all states.

The time taken for the application to attach documents to records has been decreased to improve usability. Refer to the on-line help text for information on how to manage and attach documents. Help text is accessed via the "?" icon towards the top right of the Mainpac application.

The "Go" button at the top of the application has been renamed "Search" to increase ease-of-use and prevent accidental selection of the arrow.

The "About Mainpac" dialogue box now displays User details for User Name, Labour Resource Name, Profile Name and Email. Access these details by clicking on the "i" icon at the top right of the application. When the dialogue box appears click on "User" (towards the top of the dialogue box).

The header of the application can be configured to show as blue, green, magenta or lime to more easily distinguish between databases. Select Administration > Configuration, Global Settings, Application Theme. Select the required Application Theme and click Update. This is a global setting and will be applied to all operational views within the database. The change takes effect when the screen is refreshed.

Operational Assets

The following enhancements have been made to the Location/Op. Asset Structure screen:

1. The screen option name has been changed from "Location/Op. Asset Structure" to "Op. Asset by Location Structure".
2. The menu option has been moved from the Org. Resources menu and now appears under the Operational Asset menu.
3. Available Context menu options have been expanded.
4. "Op. Asset Name" fields have an additional option to search for an operational asset via the Op. Asset by Location Structure, e.g. when lodging a work order users can obtain the operational asset name via its location.

A new report is available showing movement history for an operational asset. To use the report select Operational Asset > Op. Asset Structures then use the context menu for an operational asset and select the options Show > Movement History.

Org Resources

When:

1. Changes are made to the Labour Resource record's PEG, Primary Resource Type, Date Started, Date Finished, Employment Type, Shifts or Shift Dates; and
2. The user presses the View button (rather than Save); and
3. The Labour Resource is allocated to active work orders;

the application notifies the user that the Labour Resource is allocated to work. The user then has the option to check the work allocations to determine if they are affected by the changes made. The user can then update the Labour Resource record or cancel the changes.

Purchasing

Where:

1. A receipt has a supplier reference; and

2. An invoice for the same item has the same supplier reference;

the Mainpac application will only consider the invoice to be a bulk invoice if the "Enforce Receipt Matching" configuration option is turned on. If receipt matching is not turned on, the receipts and invoices are not handled as bulk receipts/invoices. Corrections can then be made to the invoice as required even where the supplier reference is the same as that entered against the receipt.

Utilities

Upgrades from V3.3.X to V3.4.X caused issues where documents and folders in the Document Library seem to vanish when adding a new folder (however the documents are not actually lost). Subsequent upgrades retain visibility of all folders and documents in the library.

Document Library capabilities have been enhanced as follows:

1. You can now link to externally-stored documents as well as import documents into the Mainpac database.
2. When linking, there is the option to enter the document path rather than browsing.
3. You can now store documents via http/ftp protocols.
4. Global configuration settings are available to control whether documents are; always linked, never linked or linked on confirm; authenticate the domain account.

There are certain setup and permissions required before your organisation can link externally-stored documents to the Mainpac application. A separate document "Mainpac Guide - Linked Documents" describing these requirements is available from Mainpac Pty Ltd.

Work Orders

When a Work Order is issued the user is given the opportunity to email / print the Work Order via a dialogue box. Previously, if the user issued a Work Order and immediately after issuing attempted to use the lightning bolt icon alongside the Work Order Number the dialogue box would re-appear. This no longer occurs and using the lightning bolt immediately after issuing will display the expected results.

Documents can now be attached to Breakdown Work Orders (menu options Work Orders > Breakdown WO). For details on managing and attaching documents refer to the on-line help text accessed by clicking on the "?" icon towards the top right of the Mainpac application.

Documents can now be attached to Simple Work Order records.

A new Work Order Request Application (WOR Application) is available. The application allows end users to lodge work order requests via a web page without having to first log into the Mainpac Application. Any number of users can lodge requests and the WOR Application can be configured to require login credentials or allow anonymous entry by anyone, e.g. via an intranet site. For more information contact Mainpac Pty Ltd.

There have been some changes to database tables for Work Order Requests. The effects of this on customers upgrading from previous versions of Mainpac to V3.5.0 are as follows:

1. No affect on WOR functionality or records. All WORs in previous versions will be automatically converted to the new table structures on upgrade. Users will not observe any changes when dealing with WOR records.
2. Custom WOR reports - i.e. reports that do not come as part of the standard Mainpac application - may be affected. Accordingly, all custom WOR reports should be checked after upgrading.

Work Order Requests can now be registered in child operational views. For example, end users may have access to enter WORs in Parent operational view. Maintenance Planners schedule work in Child 1 and Child 2 operational views. Planners can then access WORs in Parent and register them as WOs in Child 1 and Child 2 as required. Note that WORs entered in child operational views cannot be registered in parent operational views. The advantages are that users can be provided with WOR-only access at a parent operational view, with Planners being able to then register and schedule work at the required child operational view.

WORs are now automatically assigned a number upon save for easier tracking and communication. The number format is set using the Configuration option for Work Order Request, which is available for each operational view.